



Office of the Chief
Records Officer for the
U.S. Government

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April 9, 2024

Kim Tart
Department of Veterans Affairs
801 Vermont Avenue, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Kim Tart,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report on the loss of medical records at VA Northern Indiana Healthcare System, Marion IN.

According to the report, the records were lost due to human error. Between 1,000 and 10,000 Patient Locator Cards were inadvertently shredded. We further understand that to prevent future loss of records, the facility SOP for Adverse Circumstance has been updated and staff will continue to receive training on the protection of all federal records.

Based on the information provided, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention on this important matter. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government